

## Structural Lining Terms & Conditions

Structural pipe relining will take the shape of the inside diameter of the pipe. If a pipe has scale build up, anomalies, blockages or debris which are not thoroughly cleaned prior to lining, our lining will line over these areas and create bulges and reduce the internal diameter of the pipe more than desired. It is therefore imperative that the pipe is cleaned prior to relining, which will be a line item in the quote and explained prior to acceptance of the quote.

Leakfind prefer to do our own pipe diagnostics prior to quoting on pipe relining. Our technicians are trained to look for specific problems and variables in the pipe line. In the event that the client insists on Leakfind conducting a relining quote based on another companies footage we cannot be held responsible for any incorrect measurements or any other site related issues due to our team not performing the pre site inspection and CCTV - additional costs might apply in the case of the above.

The structural pipe lining process was developed to minimise the need to expose and replace pipe lines. The process reduces the cost for resultant repairs and reduces the time needed to perform the repairs.

In order for any line to benefit from the lining process, we need to clean the lines, should further damages occur during the cleaning process, Leakfind shall not be held liable as the lines are assumed fit for cleaning and surveying unless otherwise stated prior to the cleaning works being undertaken. - Please note the quotes are based on Leakfind using the clients water supply where needed for the cleaning and preparation processes. - In the event that the client does not wish Leakfind to use their water supply notice must be given to Leakfind at least 5 working days prior to the project start date and we will issue you with an additional costing for tank and water set up requirements for the duration of the project.

It is important to note that certain restrictions (see below) will only become evident once lining commences as the majority of plumbing pipes are concealed and can't be inspected visually.

Due to the product being installed in a uncontrolled environment, there are risks.

The liner could collapse during the installation process due to unforeseen circumstances out of our control and may need to be removed and the process repeated or abandoned.

There are unfortunately no control measures to pre-empt such events.

Leakfind will attempt to remove the liner at no additional cost. Should the liner not be retrievable, the line may need to be exposed or made redundant whereby a bypass may need to be installed. - costs may apply.

No charges to be levied against Leakfind due to the failures during installation.

Should any of LeakFind's equipment get stuck or trapped in any of the services, LeakFind will be allowed to do the necessary excavations in order to retrieve our equipment. LeakFind will not be liable for repair costs during or after the retrieval process.

LeakFind assumes that all services are installed to National Building Standard Regulations.

Should the installation be non-compliant, the risk factor may be greater than normal and at the discretion of Leakfind may the quotation be adjusted. No work will be carried out without the consent of the client.

The additional plumbing works needed to enable the lining process to proceed may incur additional labour and material charges.

Leakfind employs a permanent staff of plasterers, painters, tilers and carpenters that can tend to the resultant repairs if needed. A quotation for the repairs will be submitted separately to the agreed lining quotation.

The majority of lining projects are performed due to clients experiencing a loss of water, evidence of water loss, blockages, back-ups or foul sewer smells should spare parts not be immediately obtainable from the plumbing suppliers used by Leakfind (On-Tap & Plumblink), the parts may need to be ordered.

If parts are no longer obtainable from either of the two aforementioned suppliers, total replacement of the units the parts are intended for needs to be considered. It remains the client's responsibility to assist with a choice of replacement.

Leakfind will provide floor and wall protection where needed. Due to trip and slip hazards we opt not to cover all areas where works are to be undertaken. Should you require additional floor protection to be applied kindly inform us prior to the starting date of the project. (additional charges may apply).

The lining process is carried out by a small trained team (2 to 4 technicians per team). We require two parking areas as close as possible to the property (one truck/van and one compressor). Please note the tools used generate a certain level of noise. We will endeavour in all circumstances to keep such noise to a reasonable level taking into regard the nature of the work to be undertaken.

We assume all permissions were obtained and granted if needed from any Body Corporate or Housing Association to perform the quoted works and gain access to the property.

Normal working hours of 09:00am till 18:00pm applies.

Quotations are compiled from information gathered at the time of the site inspection.

Should any plumbing lines not be included in the quotation but form part of the system that will be lined, the standard cost to line these extra lines will be added to the final invoice,

subsequent to obtaining the client's necessary approval. The completion date might be extended to allow for the extra works.

Leakfind warrants every new or reconditioned part installed during any repair or maintenance work, and the labour required installing it, for a period of three months after date of installation or such longer period as the original manufacturer may specify in writing.