

TERMS & CONDITIONS - POOL LEAK DETECTIONS

Swimming pool leaks detections amounts to a set fee and allows for up to 1 hour on site. Should the technician require more time, we will invoice pro rata at the same rate for additional time spent on site.

Please note that the inlet and outlet lines needs to be subjected to a **tracer gas test** in order to locate any leaks on the underground and above ground lines.

The following criteria must be met.

- 1.The pool filter selector switch must be in working order.
- 2.The pool jets must be able to be plugged by means of an inflatable or mechanical plug. In some cases diffusers and aerators are fitted into the pool wall that makes the plugging of the line impossible unless the jet are removed. If this is the case, we will require you to get a pool specialist to remove the pool jets prior to testing.
- 3.Solar heating collector panels and heat pumps must be fitted with isolation valves and a bypass as these items should not be included in the test circuit.

Please note that is often happens where more than one leak is present on a pool system however only one leak can be located at a time. The reason for this is the pressure inside the line will not be maintained to accurately locate further leaks. All known leak(s) needs to be repaired and if loss of water still persist a second detection be booked.

Our scope of works are focused on the pipe system between the pool and the pool pump. Our assessment does not include diagnosis on the actual structure of the pool.